



Brisbane Village Helping Hands Membership Information

Need to get to an appointment, but don't drive?

Seeking someone to help you run a few errands?

Looking for a little assistance with household tasks?

Interested in attending an upcoming community event with a fellow resident?

Join Brisbane Village Helping Hands!

We are a grass roots volunteer community whose mission is to help older residents "age in place" and stay connected to their community here in town. Brisbane Village Helping Hands will provide a way for older residents who want to remain in their homes to request support, and a way for community volunteers to offer support and lend a hand.

Core services to be provided by volunteers:

Managing at Home

Minor home repairs and maintenance
Light yard maintenance
Help with computers and electronic devices

Home Visits

Conversation/companionship
Companionship walking
Respite for a caregiver

Driving and Assistance (8 a.m. – 6 p.m.)

Medical or other appointments
Daytime social/cultural events
Grocery shopping/errands
Special after hours (case by case)

Membership policies:

- Members must be residents of Brisbane 55 or older. (BVHH volunteers under 55 who are temporarily disabled and in need of assistance are also eligible to request volunteer services at no charge.)
- Transportation services will be provided if the Member is unable to drive or having difficulty driving.
- Members are asked to make a request for a service at least one week in advance of the date for which the service is requested. Service requests may be made by phone or email. Members are encouraged to make the request as soon as they become aware of the need. We will make our best effort to fulfill your request depending on volunteer availability.
- Cancellations – please notify a Village Coordinator and the Volunteer who has signed up to provide the service as soon as possible when scheduled appointments are changed or canceled.

Guidelines for eligibility for volunteer transportation services:

- The Member is “ambulatory,” either walking independently or with the assistance of a device, such as a cane or walker. No more than a guiding hand or arm to lean on may be required of the Volunteer.
- Volunteers will not be required to lift the member or equipment, including wheelchairs.
- Members will be responsible for any tolls or parking charges.

Members can also be volunteers!

- Do you have skills or time to share? You can be a Volunteer as well as a Member.
- Are you handy with a screwdriver and hammer? Do you feel comfortable using computers or smart phones? Would you enjoy visiting with or providing a ride for a neighbor? To learn more about becoming a Volunteer, please
 - Call Brisbane Village Helping Hands at 415 508-2185 *or*
 - Email brisbanevillagehelpinghands@gmail.com *or*
 - Visit www.brisbanevillage.org